

CONSUMER GRIEVANCES REDRESSAL FORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This 10th day of April'2025

C.G.No.101/2024-25/Nellore Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy
Former Principal District Judge

Members Present

Sri. K Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. W. Vijaya Lakshmi	Member (Independent)

Between

Sri. R. Ramalingaiah & Others, Main Road,
Rice Mill Center, Podalakur, Nellore Dist.

Complainant

AND

1. Dy.Executive Engineer/O/Podalakur C & O
2. Executive Engineer/O/Nellore (R)


Respondents

This complaint came up for final hearing before this Forum through video conferencing on 08.04.2025 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

ORDER

- 01.** The complainant filed the complaint during the Vidyut Adalat conducted on 06.08.2024 at Podalakur stating that 11 K.V. Line and DTR are erected in their site and they are to be shifted.



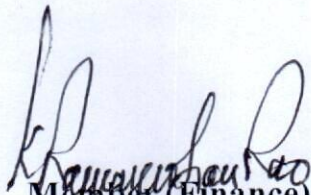
02. The said complaint was registered as C.G.No.101/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that on receiving the complaint they have shifted the DTR, but due to objections from the neighbours, it is not possible to shift the 11 KV Line unless the complainant clears the objections and they asked the complainant to clear the objections, but in vain.
03. Heard the respondents through video conferencing. Complainant remained absent. The respondents submit that on receiving the complaint, they have shifted the DTR, but due to objections from the neighbours, it is not possible to shift the 11 KV Line unless the complainant clears the objections and they asked the complainant to clear the objections, but in vain.
04. We/the chairperson and members conducted local inspection and noticed that for shifting of 11 K.V.Line, no objection from the neighbouring site owners is necessary since the line to be shifted through the site of others. Hence, there is truth in the version of the respondents that unless the complainant obtain way clearance from the neighbouring site owners, there is no possibility to shift the 11 K.V. Line.
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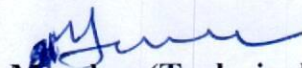
05. Considering the circumstances, we direct the complainant to obtain way clearance from the neighbouring site owners and then the respondents are directed to consider the request of the complainant. With the said observations, the complaint is disposed off. There is no order as to costs. The secretary of the Forum is instructed to forward a copy of this order to the complainant herein through whatsapp and Post.

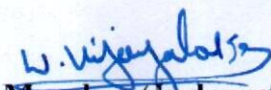
06. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.18.1 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-1 corrected and pronounced in the open Forum on this 10th day of April'2025.


CHAIRPERSON


Member (Finance)
10/04/2025


Member (Technical)


Member (Independent)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant through whatsapp and Post

All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar,
Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyamtrana Bhavan, Adjacent to
220/132/33/11 KV AP Carbides Sub Station, Dinnevarapadu Road,
Kurnool-518002, State of Andhra Pradesh.

The Stock file.

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10/04/25